

HOTEL FORTUNA

CANCELLATION POLICY 2025

Thank you for booking with us & by using our online booking system.

STANDARD RATE

The guest would be charged a non refundable prepayment of 20% of the total reservation amount immediately after confirming a reservation. The rest of the payment (80%) the guest can pay upon they arrival at the hotel or at the check out time at the front desk by cash or by credit card.

The guest can not cancel for free due to prepayment of 20%. If guest cancel their reservation in 5 days or less prior arrival the guest would be charged 100% of the reservation amount. In a case of no – show the guest would be charged 100% of the total reservation amount.

NON – REFUNDABLE RATE

The guest would be charged the total reservation amount immediately after confirming the reservation. If guest cancel the reservation anytime or if he does not show up he would be charged 100% of the total reservation amount.

PAYMENT IN CASH – EURO

PAYMENT BY CARD: MASTERCARD/VISA/MAESTRO